



The Future Demands More Than Tech Skills

Soft skills are equally vital for thriving in tomorrow's automated workplace.



Automation's Impact on Jobs

47%

Jobs at Risk

US jobs facing potential automation by 2038.

14%

Jobs Eliminated

OECD calculation of potential job losses.

32%

Jobs Disrupted

Roles requiring significant transformation.

Yet 1.75 million new jobs could emerge, augmenting rather than replacing workers.

Skills Are Rapidly Evolving



5

Years

Half-life of professional skills today.



55%

Freelancers Reskilling

Versus 30% of traditional workers.

Millennials and Gen Z lead the charge, with freelancers proactively upskilling to stay competitive.



The Soft Skills Gap Widens

Machines can't replicate human social and emotional capabilities.

Communication

Essential for collaboration and clarity.

Adaptability

Flexibility in changing environments.

Problem Solving

Critical thinking for complex challenges.

Employability skills are necessary for success across all sectors and employment levels.



Leadership Lacks Emotional Intelligence

Eight of nine complaints about leaders concerned behaviours that were absent.

Absentee Leaders

Psychologically absent from their roles, avoiding meaningful team involvement.

Common Offences

Micromanaging, bullying, narcissism, and indecisiveness plague workplaces.



Soft Skills Training Delivers Results

1

Skills Are Trainable

Social and emotional capabilities remain malleable into adulthood with proper resources.

2

Proven ROI

MIT study showed 250% return on investment within eight months of training completion.

3

Google's Findings

Top managers share traits like communication, collaboration, and empathy.

Prioritise Soft Skills Now

Invest in developing human capabilities that machines cannot replicate.

01

Recognise the Gap

Acknowledge soft skills deficits in your workforce.

02

Invest in Training

Allocate resources to develop social and emotional capabilities.

03

Redefine Roles

Design positions that marry technology with human expertise.

Need support? Contact [**HR Unlocked**](#) for tailored training solutions.